Case Study: A Wedding Photographer's Experience: On my own words!

Dated: 1 April 2015

Location: New York, US.

The Issue:

Corruption in SD card followed by loss of photos and videos while transferring to PC

The Story:

I and my friend were on a venture trip to Boston for a few days. We had to complete a project on wedding photography shoot of the daughter of one of the most acclaimed person over there. Apparently, we had all the equipment and were thrilled to shoot the best shots for everyone to see. We had two DSLRs, Canon 50D and Nikon D750. Nevertheless, we had 3 SD cards which we thought were sufficient enough. On the D day we shoot for 9-10 long hours and also few stretched hours on the next day. Unfortunately the blunder we did was not kept any backup. Photos were unbelievably great while viewing on camera. After returning, we connected the card reader with the PC and there was a sudden shutdown owing to loose connection of UPS. Next time, the card did not function. What an unexpected disaster! One of the SD card of more than 200 photos were inaccessible and no photos on hard drive as well.

The Suggestion:

One friend of mine suggested the name of Stellar Phoenix Photo Recovery Software.

The solution:

I have never used any recovery software. Usually the issue of corruption was last issue on my mind. But I was totally in dread. I visited the website and also gave them a call to understand about the software. I was so relaxed to talk to the tech support team and became anticipative of getting back my pictures. The software was free to download and very easy to install and run. They also advised me two major things to remember.

A) The recovery destination should be separate than the affected drive
B) After photo loss, the SD card should not be used until the recovery process is complete for a successful recovery.

The Result

All the affected files were listed in hierarchical structure and previewed by me as original one. It recovered all the photos back in chosen destination within half an hour with no compromise on the quality.

The Conclusion

The tips shared by the tech support team were very informative and they were very responsive to my concerns. I really look forward to an enduring relation with Stellar Data Recovery team and also recommend the software for everyone to try once!